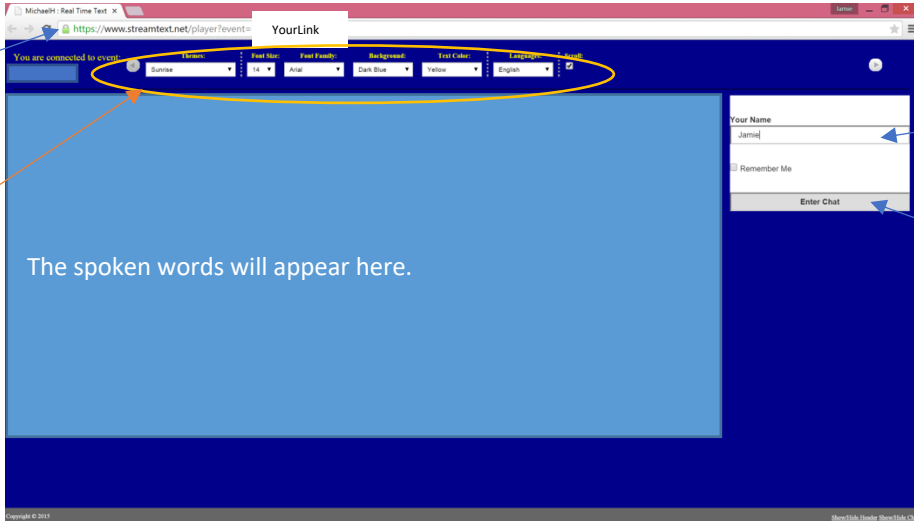


GETTING STARTED WITH REMOTE CART

1. Click on your custom CART URL.
2. Sign into the chat on the right-hand side of the webpage.

Your captioner will also be signed into this chat box. If we are having a problem with the audio number, an invalid passcode, having audio problems, we will let you know in that chat box.



The screenshot shows a web browser window with the URL <https://www.streamtext.net/player?event=...>. The interface includes a top navigation bar with options for Theme, Font Size, Font Family, Background, Text Color, and Language. A large blue area in the center is labeled "The spoken words will appear here." On the right side, there is a sign-in form with fields for "Your Name" (containing "Jamie"), "Remember Me", and an "Enter Chat" button. Callouts point to these elements with the following instructions:

- Enter your custom URL into a web browser.** (Points to the address bar)
- Use these options to pick your font size, color, etc.** (Points to the top navigation bar)
- 1. Enter your name here.** (Points to the "Your Name" input field)
- 2. Click "enter chat."** (Points to the "Enter Chat" button)

GETTING THE BEST REMOTE CART EXPERIENCE POSSIBLE

We really want you to have a successful experience using remote CART captioning. Here are some pointers and tips:

1. Successful remote CART captioning depends on good audio. When multiple speakers talk at once, there is a bad phone connection, or there is background noise, it is very hard for the captioner to hear word-for-word what is being said. Minimizing those distractions is the best way to ensure a successful remote CART captioning experience.
2. Provide your writer with helpful terminology, agendas, PowerPoints, speaker's names, etc a day before the event if possible. Any sort of prep material is helpful and appreciated.
3. If your CART captioner is writing [indiscernible] or [off mic], it means that he or she can't hear. If you are able to assist, we would really appreciate it. Maybe you could move the microphone closer to a particular speaker, ask a particular speaker to speak up, etc.
4. If there are issues, please reach out to Jamie immediately. Text:270-925-0830 or e-mail: jamie@alacarteconnection.com with the word URGENT in the subject line.

Thank you! We look forward to working with you!